

1 The Customer agrees that (a) this Agreement represents the entire Agreement between the Customer and End 2 End Business Solutions Close Corporation (hereinafter called End 2 End Business Solutions) and that no alterations or additions to this Agreement may be effected unless agreed to by both parties, reduced to writing and signed by the Customer and a duly authorised representative of End 2 End Business Solutions; (b) this Agreement will govern all future contractual relationships between the parties; (c) this Agreement is applicable to all existing and future debts between the parties; (d) this Agreement is final and binding and is not subject to any suspensive or dissolutive conditions; (e) any conflicting conditions stipulated by the Customer are expressly excluded; (f) these terms supersede all previous conditions of agreement without prejudice to any securities or guarantees held by End 2 End Business Solutions and (g) these terms apply to all servants and subcontractors of End 2 End Business Solutions.

2 This Agreement becomes final and binding at the moment that End 2 End Business Solutions is in receipt of any order or support request emanating from the Customer by any means (including but not limited to: signed quotes, email correspondence, skype messaging, sms, whatsapp, our website forms, or other digital or social media platforms)

3 The signatory (digital acceptance hereof is included) hereby binds himself / herself in his / her personal capacity as Shareholder (in the case of a company), Member (in the case of close corporations) or Owner or Partner as co-debtor jointly and severally for the full amount due to End 2 End Business Solutions and agrees that these Standard Conditions will apply in the exact same way to him / her.

4 The Customer acknowledges that it does not rely on any representations made by End 2 End Business Solutions in regard to the goods and services or any of its qualities leading up to this Agreement other than those contained in this Agreement. All specifications, price lists, performance figures, advertisements, brochures and other technical data furnished by End 2 End Business Solutions in respect of the goods or services orally or in writing will not form part of the Agreement in any way unless agreed to in writing by End 2 End Business Solutions.

5.1 The Customer agrees that neither End 2 End Business Solutions nor any of its employees will be liable for any negligent or innocent misrepresentations made to the Customer.

5.2 It is the sole responsibility of the Customer to determine that the goods or services ordered are suitable for the purposes of intended use.

5.3 The Customer agrees to pay all costs resulting from any acts or omissions of the Customer including suspension of work, modification of requirements, failure or delay in giving particular requisite to enable work to proceed on schedule or requirements that work be completed earlier than agreed.

5.4 End 2 End Business Solutions reserves the right at its sole discretion to provide alternative goods at the prevailing prices to those ordered by the Customer should such goods be superseded, replaced or its manufacture terminated.

6.1 All quotations will remain valid for a period of 7 days from the date of the quotation or until the date of issue of a new Price List, whichever occurs first.

6.2 All quotations are subject to the availability of the goods or services and subject to correction of good faith errors by End 2 End Business Solutions and the prices quoted are subject to any increases in the cost price, including currency fluctuations, of End 2 End Business Solutions before acceptance of the order.

6.3 If the Customer disputes the amount of increase, the amount of the increase may be certified by any independent auditor and such certificate shall be final and binding on the Customer.

6.4 The Customer hereby confirms that the goods or services on the Tax Invoice issued duly represent the goods or services ordered by the Customer at the prices agreed to by the Customer and, where delivery /

performance has already taken place, that the goods or services were inspected and that the Customer is satisfied that these conform in all respects to the quality and quantity ordered and are free from any defects.

6.5 End 2 End Business Solutions shall be entitled in its sole discretion to split the delivery / performance of the goods or services ordered in the quantities and on the dates it decides.

6.6 End 2 End Business Solutions shall be entitled to invoice each delivery / performance actually made separately.

6.7 Any delivery note or waybill or jobcard (copy or original) signed by the Customer or a third party engaged to transport the goods and held by End 2 End Business Solutions or email confirmation of receipt by the Customer shall all be conclusive proof that delivery was made to the Customer.

6.8 Delivery, installation and performance times quoted are merely estimates and are not binding on End 2 End Business Solutions.

6.9 If End 2 End Business Solutions agrees to engage a third party to transport the goods, End 2 End Business Solutions is hereby authorised to engage a third party on the Customer's behalf and on the terms deemed fit by End 2 End Business Solutions.

6.10 The Customer indemnifies End 2 End Business Solutions against any claims that may arise from such agreement in clause 6.9 against End 2 End Business Solutions.

6.11 Consulting times and consulting costs given are merely estimates and are not binding on End 2 End Business Solutions

6.12 The Customer acknowledges all copyrights and shall not duplicate copyrighted material and that each infringement attempt shall immediately render the full prevailing price payable to End 2 End Business Solutions.

6.13 The Customer shall indemnify End 2 End Business Solutions against any claims, costs and expenses arising out of the infringement of copyright, patent, trade mark or design supplied by the Customer.

7.1 Goods are sold voetstoots with no warranty against latent defects and all other guarantees including common law guarantees are hereby specifically excluded.

Services carry no guarantee.

7.2 No claim under this Agreement shall arise unless the Customer has, within 3 days of the alleged breach or defect occurring, given End 2 End Business Solutions 30 days written notice by prepaid registered post to rectify any defect or breach of Agreement.

7.3 To be valid, claims must be supported by the original Tax Invoice.

8.1 Under no circumstances shall End 2 End Business Solutions be liable for any consequential damages or for any delictual liability of any nature whatsoever.

8.2 Under no circumstances shall End 2 End Business Solutions be liable for any damage arising from any misuse, abuse or neglect of the goods or services.

9 Delivery of the goods or services to the Customer shall take place by Courier or as agreed.

10.1 The Customer agrees that the amount contained in a Tax Invoice issued by End 2 End Business Solutions shall be due unconditionally within 7 days from the date of a Tax Invoice issued by End 2 End Business Solutions.

10.2 The Customer agrees to pay the amount on the Tax Invoice at the offices of End 2 End Business Solutions or at such other place End 2 End Business Solutions may designate in writing.

10.3 The risk of payment by cheque through the post rests with the Customer.

11.1 The Customer has no right to withhold payment for any reason whatsoever and agrees that no extension of payment of any nature shall be extended to the Customer and any such extension will not be applicable or enforceable unless agreed to by End 2 End Business Solutions, reduced to writing and signed by the Customer and a duly authorised representative of End 2 End Business Solutions.

11.2 The Customer is not entitled to set off any amount due to the Customer by End 2 End Business Solutions against this debt.

11.3 All discounts shall be forfeited if payment in full is not made on the due date.

12.1 The Customer agrees that the amount due and payable to End 2 End Business Solutions may be determined and proven by a certificate issued and signed by any director or manager or member or partner. Such certificate shall be binding and shall be prima facie proof of the indebtedness of the Customer.

12.2 Any printout of computer evidence tendered by any party shall be admissible evidence and no party shall object to the admissibility of such evidence purely on grounds that such evidence is computer evidence or that the requirements of the Computer Evidence Act have not been met.

13.1 The Customer expressly agrees that no debt owed to End 2 End Business Solutions by the Customer shall become prescribed before the passing of a period of ten years from the date the debt falls due.

14.1 The Customer agrees that if an account is not settled in full (a) against order; or (b) within the period agreed in clause 10.1 above in the case of a Credit Approved Customer; End 2 End Business Solutions is: (i) entitled to immediately institute action against the Customer at the sole expense of the Customer; or (ii) to cancel the agreement and take possession of any goods delivered to the Customer and claim damages. These remedies are without prejudice to any other right End 2 End Business Solutions may be entitled to in terms of this agreement or in law. End 2 End Business Solutions reserves its right to stop supply immediately on cancellation or on non-payment.

14.2 A Credit Approved Customer will forthwith lose this approval when payment is not made according to the conditions of 10.1(b) and all amounts then outstanding shall immediately become due and payable.

15.1 In the event of cancellation, the Customer shall be liable to pay (a) the difference between the selling price and the value of the goods at the time of repossession and (b) all other costs incurred in the repossession of the goods. The value of repossessed or retained pledged goods shall be deemed to be the value placed on them by any sworn valuator after such repossession, and such valuation shall be conclusive proof of the value. If the goods are not recovered for any reason whatsoever, the value shall be deemed to be nil.

15.2 The Customer irrevocably authorises End 2 End Business Solutions to enter its premises (or remotely access its servers) to repossess/de-activate any goods/services delivered and indemnifies End 2 End Business Solutions completely against any damage or claim whatsoever relating to the removal of repossessed goods/services.

15.3 In the event of cancellation End 2 End Business Solutions is entitled not to produce any unmade balance of a contract and to recover any loss sustained thereby from the Customer.

16.1 All goods supplied by End 2 End Business Solutions remain the property of End 2 End Business Solutions until such goods have been fully paid for whether such goods are attached to other property or not.

16.2 The Customer is not entitled to sell or dispose of any goods unpaid for without the prior written consent of End 2 End Business Solutions. The Customer shall not allow the goods to become encumbered in any manner prior to the full payment thereof and shall advise third parties of the rights of End 2 End Business Solutions in the goods.

16.3 If any goods supplied to the Customer are of a generic nature and have become the property of the Customer by operation of law (*confusio* or *commixtio*) the Customer shall be obliged on notice of cancellation of the agreement to retransfer the same quantity of goods in ownership to End 2 End Business Solutions.

16.4 The Customer agrees to accept any quantity that does not exceed or fall short of the quantity ordered by no more than 0% as good and complete performance and may request End 2 End Business Solutions to pay only the proportionate contract price for the actual quantity dispatched which request will not be unreasonably withheld.

17.1 The Customer shall be liable to End 2 End Business Solutions for all legal expenses on the attorney-and-own client scale of an attorney and counsel incurred by End 2 End Business Solutions in the event of (a) any default by the Customer or (b) any litigation in regard to the validity and enforceability of this agreement. The Customer shall also be liable for any tracing, collection or valuation fees incurred as well as for any costs, including stamp duties, for any form of security that End 2 End Business Solutions may demand.

17.2 The Customer shall pay three thousand Rand into court or furnish sufficient security in lieu of costs in any action instituted by or against the Customer.

17.3 The Customer agrees that End 2 End Business Solutions will not be required to furnish security in terms of Rule 62 of the Rules of Court of the Magistrate's Courts or in terms of Rule 47 of the Law of the Supreme Court 59 of 1959.

18 The Customer agrees that no indulgence whatsoever by End 2 End Business Solutions will affect the terms of this agreement or any of the rights of End 2 End Business Solutions and such indulgence shall not constitute a waiver by End 2 End Business Solutions in respect of any of its rights herein. Under no circumstances will End 2 End Business Solutions be stopped from exercising any of its rights in terms of this Agreement.

19 The Customer hereby consents that End 2 End Business Solutions shall have the right to institute any legal action in either the Magistrate's Court or the High Court at its sole discretion.

20.1 Any document shall be deemed duly presented to and accepted by the Customer (i) within 3 days of prepaid registered mail to any of the Customer's business or postal addresses or to the personal address of any director, member or owner of the Customer; or (ii) within 24 hours of being faxed to any of the Customer's fax numbers or any director, member's or owner's fax numbers; or (iii) on being delivered by hand to the Customer or any director, member or owner of the Customer; or (iv) within 48 hours if sent by overnight courier; (v) within 24 hours of being telexed to the Customer's telex number or (vi) within 7 days of being sent by surface mail, (vii) immediately if delivered by email to any director, member, manager, partner or owner of the Customer and the email is replied to.

20.2 The Customer chooses its address for legal execution as the business address or the physical addresses of any Director (in the case of a company), Member (in the case of close corporations) or of the Owner(s) or Partner(s).

20.3 The Customer undertakes to inform End 2 End Business Solutions in writing within 7 days of any change of Director, Member, Shareholder, Owner or Partner or address or 14 days prior to selling or alienating the Customer's business and failure to do so will constitute a material breach of this agreement.

Upon receipt of such written notification, End 2 End Business Solutions reserves the right, at its sole discretion, to withdraw any credit facility advanced to the Customer.

20.4 The Customer hereby consents to the storage and use by End 2 End Business Solutions of the personal information that it has provided to End 2 End Business Solutions for establishing its credit rating and to End 2 End Business Solutions disclosing such information to credit control companies, banks and other institutions involved in rating credit. The Customer agrees that End 2 End Business Solutions will not be held liable for the good faith disclosure of any of this information to such a third party and that no further specific consent need to be obtained for the transfer of such information to a specific third party.

20.5 The Customer hereby consents that End 2 End Business Solutions can provide personal information of the Customer to third parties, if the Customer has indicated End 2 End Business Solutions as a trade reference to third parties and the Customer agrees that End 2 End Business Solutions will not be liable for the good faith disclosure of any of this information to such third parties.

20.6 The Customer hereby agrees that the credit facility is a variable credit facility and that End 2 End Business Solutions shall be entitled to increase its credit limit from time to time.

21 The Customer agrees to the Standard Rates of End 2 End Business Solutions for any goods or services rendered, which rates may be obtained on request.

22 The invalidity of any part of this Agreement shall not affect the validity of any other part.

23 Any order is subject to cancellation by End 2 End Business Solutions due to Acts of God from any cause beyond the control of End 2 End Business Solutions, including (without restricting this clause to these instances): inability to secure labour, power, materials or supplies, or by reason of an act of God, war, civil disturbance, riot, state of emergency, strike, lockout, or other labour disputes, fire, flood, drought or legislation.

24 Any order is subject to cancellation by End 2 End Business Solutions if the Customer breaches any term of this Agreement or makes any attempt of compromise, liquidation, sequestration, termination or judgement is recorded against the Customer or any of its principals.

25 The Customer agrees that End 2 End Business Solutions will be immediately and irrevocably released from any contractual damages and penalty obligations should any event in clause 23 or 24 occur.

26 This Agreement and its interpretation is subject to South African law and the Customer consents to the exclusive jurisdiction of the South African Courts referred to in 19.